

How to Register Using the Renraku App

App User Registration Guide (Smartphone Users Only)

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① Access the QR code on the user registration form designated for each household.

IMPORTANT

Please have the primary guardian in contact with the school scan the QR code on the registration form and complete the registration.

② Tap the App Store or Google Play icon.
③ Install the Renraku App from the App Store or Google Play.
④ After launching the Renraku App, a user guide will be displayed. Please confirm it and tap [Next] to continue.
⑤ Please ensure to agree to the app's notification settings.

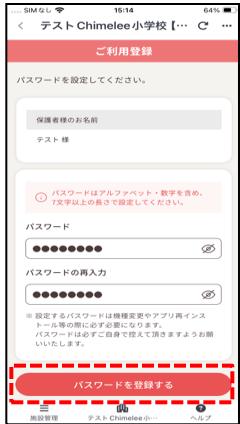
ATTENTION

If you do not agree to receive notifications, you will not be able to receive messages sent by the school or institution.

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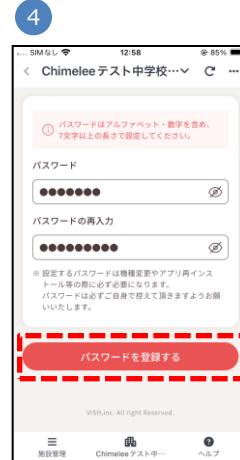


⑥ Please enter the Institution ID and System Use Code listed on the registration form and tap [Register], or tap [Activate Camera] to scan the QR code on the registration form and proceed to step ⑦.

⑦ Set your password and register.

⑧ Your user registration is complete.

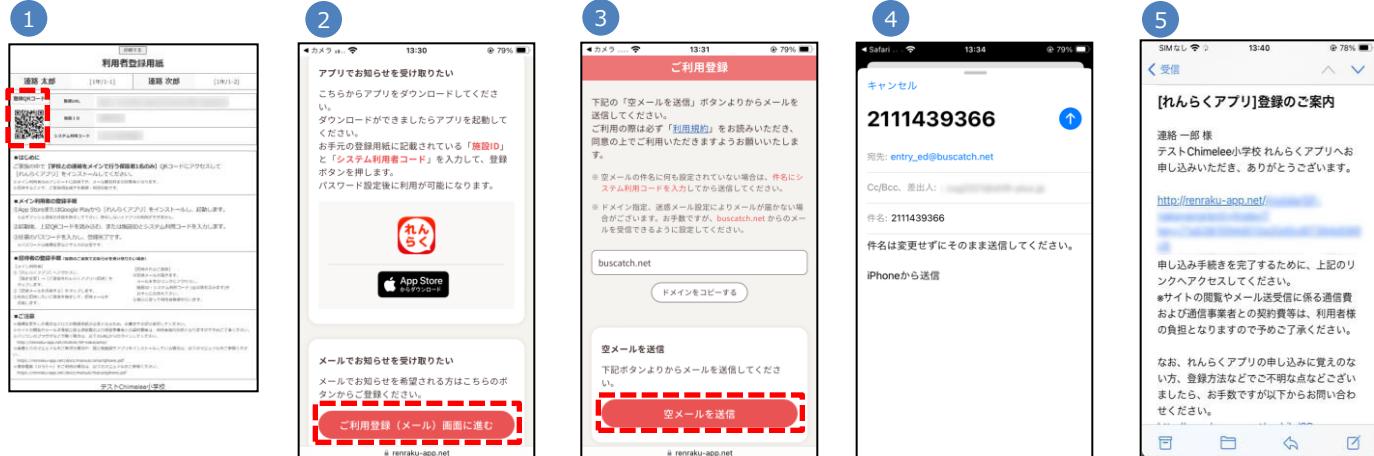
If You Have Already Installed the App with Another Institution



① Open the installed Renraku App and tap [Select Institution].
② Tap [Add New Institution].
③ Please enter the Institution ID and System Use Code listed on the registration form and tap [Register], or tap [Activate Camera] to scan the QR code on the registration form.
④ Set a password and complete the registration.
⑤ Your user registration is complete.

How to Register Using the Renraku App

User Registration Guide Without Using the App (Via Email)



① Access the QR code on the user registration form designated for each household.

② Tap on [Proceed to User Registration (Email)].

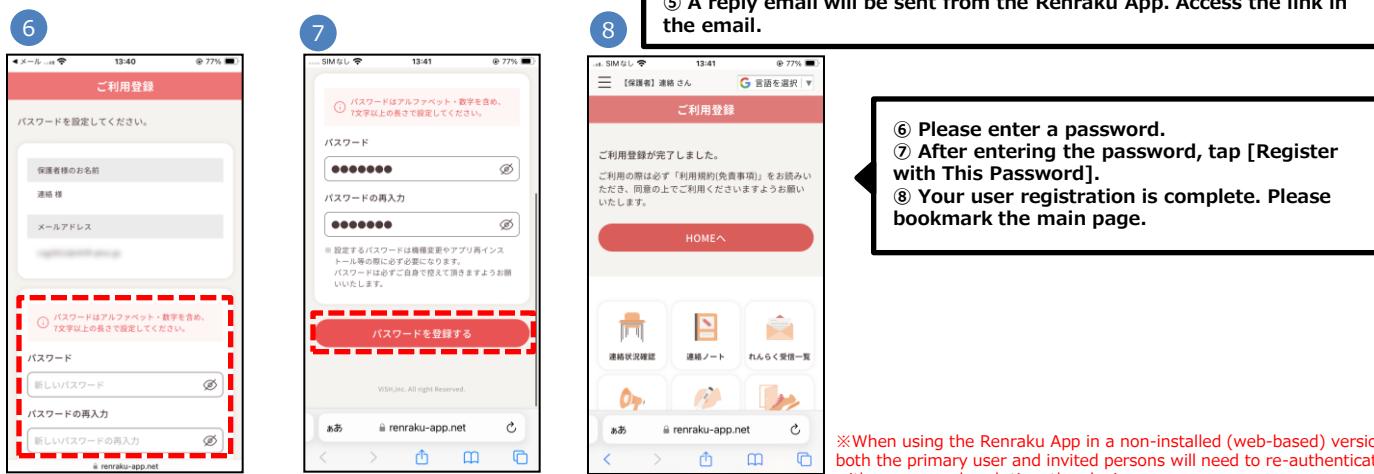
③ After confirming the guidelines and instructions, tap [Send Blank Email].

④ Please do not change the subject of the email and send the email directly.

ATTENTION

Depending on the registrant's spam settings, mobile devices may not be able to receive the "Registration Email." Please set "@buscatch.net" as an allowed email address.

⑤ A reply email will be sent from the Renraku App. Access the link in the email.



※When using the Renraku App in a non-installed (web-based) version, both the primary user and invited persons will need to re-authenticate with a password each time they log in.

How to Add App Users (Invite Users)

*Warning: After registering the main user, if other users access the QR code on the registration form, it will overwrite the main user's registration.



[For the Primary User]

- ① Tap [Change Settings] → [Invite Family Members to the Renraku App] on the primary user's Renraku App.
- ② Tap [Send Invitation Email].
- ③ Specify the family members you wish to invite in the recipient field and send the invitation email.

[For the Invited Person]

- ④ Invited family members will receive an email from Renraku App. Please prepare the Institution ID and System Use Code and tap the link in the email.
- ⑤ Please install the Renraku App and follow the registration guide to register.